

## Connection Tests for Instructor-Led Online Training

### IMPORTANT NOTES:

If using a wireless router, performance can be challenging during peak periods. We recommend a hardwired connection either directly into your router (as illustrated below) or into your network system. This should help with performance but is not guaranteed to do so.



### Please complete these steps as soon as possible:

**These tests *MUST* be completed prior to the start date of the course.**

For the course, you will require:

- An internet connection
- A telephone or computer headset

NOTE: If using a telephone, we recommend using a telephone headset. A toll-free number is provided and any charges incurred are the responsibility of the client.

### Connection tests:

You must successfully complete the following two tests. If the tests are not successful, please contact your instructor or [training@esri.ca](mailto:training@esri.ca).

***If you plan on using computer audio, please ensure you use a headset with microphone for best results.***

The current versions of the following browsers are supported:

- Firefox
- Chrome
- MS Edge
- Safari
- Opera
- Internet Explorer (IE can be used but is not recommended)

## Test 1: Classroom

Go to <https://zoom.us/test>.

### Join Meeting Test

Test your internet connection by joining a test meeting.

Join

Click the **Join** button.

Click **Open link** on the dialog shown by your browser

If you don't see a dialog, click **Launch Meeting** below

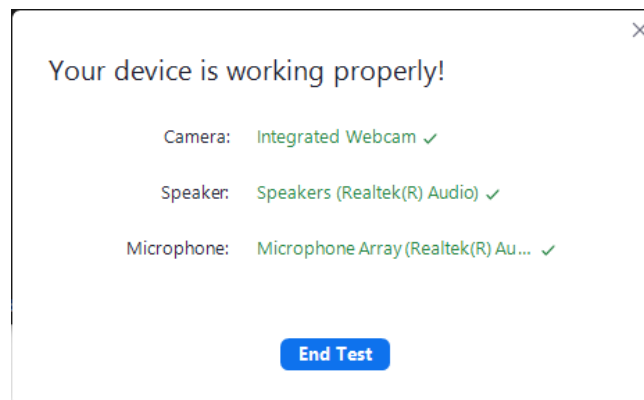
By clicking "Launch Meeting", you agree to our [Terms of Service](#) and [Privacy Statement](#)

Launch Meeting

Don't have Zoom Client installed? [Download Now](#)

Having issues with Zoom Client? [Join from Your Browser](#)

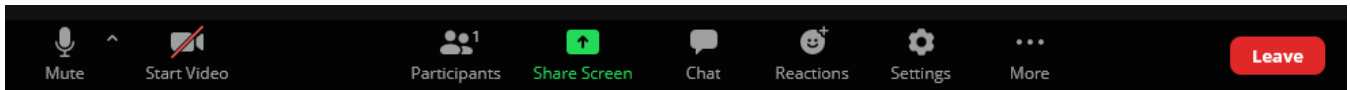
Follow the instructions on the screen. If you do not have the Zoom client installed, click on the **Download Now** button to download and install it for the best training experience. When the Zoom app opens, follow the instructions. If all tests work, you will get the following confirmation:



Click **End Test** to finish.

If you are unable to install the client, for example, because you do not have installation privileges, in the Launch Meeting web page, click on the link to **Join from Your Browser**.

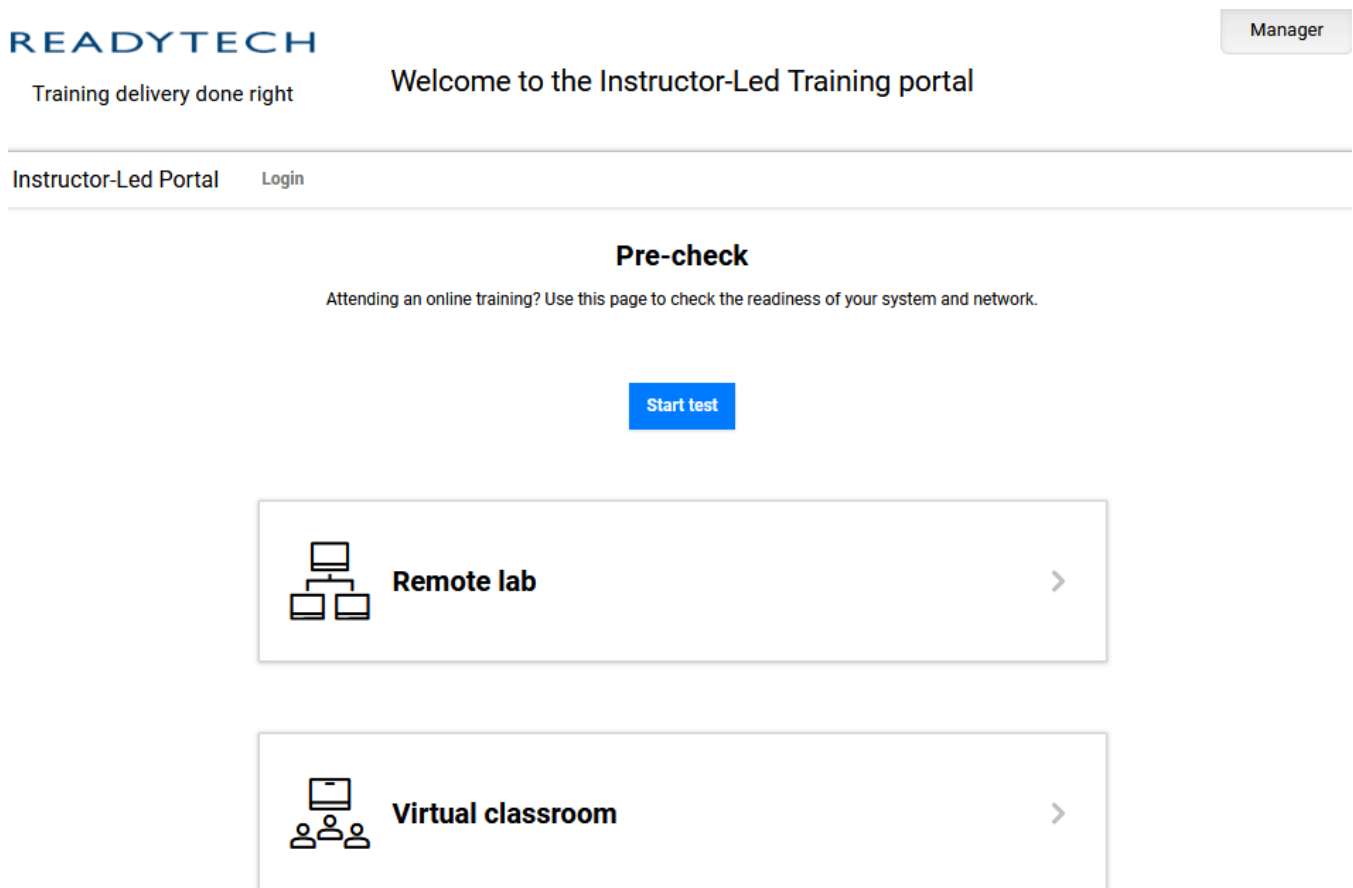
If you see the below control bar in your browser then you have successfully connected and can click **Leave** to finish.



## Test 2: Lab

We recommend using a browser such as [Chrome](#) or [Firefox](#).

Go to <https://instructorled.training/system-precheck> and click on the **start test** button.

A screenshot of the ReadyTech Instructor-Led Training portal. At the top left is the 'READYTECH' logo with the tagline 'Training delivery done right'. At the top right is a 'Manager' button. The main heading is 'Welcome to the Instructor-Led Training portal'. Below this is a navigation bar with 'Instructor-Led Portal' and 'Login'. The main content area is titled 'Pre-check' with the subtitle 'Attending an online training? Use this page to check the readiness of your system and network.' A blue 'Start test' button is centered below the subtitle. There are two large white boxes with rounded corners. The first box contains an icon of a computer monitor connected to two smaller monitors, labeled 'Remote lab' with a right-pointing chevron. The second box contains an icon of a laptop and three people, labeled 'Virtual classroom' with a right-pointing chevron.

The test is successful if something similar to the screen below is displayed:

**READYTECH** Manager

Training delivery done right **Welcome to the Instructor-Led Training portal**

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Instructor-Led Portal [Login](#)




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### Pre-check

Attending an online training? Use this page to check the readiness of your system and network.

**Passed**


[Repeat test](#)

 <b>Remote lab</b> <span>✔</span> <span>▼</span>
<input type="checkbox"/> Browser support <span>✔</span>
 Connectivity <span>✔</span>
 Screen resolution <span>✔</span>

 <b>Virtual classroom</b> <span>✔</span> <span>&gt;</span>
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[Details](#)

**click here for help**



If there are any issues, click on the chat button to get help.

Enjoy the course!